

CSBG Eligible Entity Management Accomplishments

CUI is dedicated to improving the organization's overall ability to provide high-quality services. One strategy to enhance the organization's overall capacity is to focus on succession planning. As a result, the CSBG management evaluated current competencies and identified the need for professional development in the areas of diversity, equity, and inclusion. The CSBG Assistant Director successfully completed a Diversity, Equity, and Inclusion (DEI) certification program from Cornell University. Having management that is trained in DEI strengthens the agency's policies to be more inclusive and well-informed, resulting in better-managed services and strategies.

Innovative Solutions Highlights

During our recent community needs assessment, CSBG staff received valuable input from the low-income community about the need for more information and outreach regarding services offered in Imperial County. To address this, CSBG paid staff developed a strategy to increase community outreach by participating in various events throughout the county, such as farmer's markets, back-to-school events, and community forums in partnership with nonprofit organizations, local government, and school districts. Partners included Lideres Campesinas Imperial Valley, Flying Doctors of America, Center for Employment Training, City of Brawley, City of Imperial, City of El Centro, City of Calipatria, City of Holtville, and City of Westmorland, Imperial County Workforce Development Board, Imperial County Department of Social Services, Imperial County Behavioral Health, Public Administrator's Area Agency on Aging, Imperial Valley Housing Authority, Central Union High School District, Brawley Union High School District, Calipatria Unified School District, Imperial Valley College, Employment Development Department, and the California Department of Rehabilitation. In addition, since 50% of the population is at or below Level 1 for literacy, according to the National Center for Education Statistics, CUI redesigned some of the outreach material to make it easier to read and understand by using simpler language, formatting, and visual aids. By increasing outreach efforts, CUI was able to enhance visibility in the community, reinforce existing relationships with community members and partners, and ultimately, serve the low-income community better.

State and CSBG Eligible Entity Continuous Improvement

In 2023, CSBG paid staff conducted a Community Needs Assessment, which revealed that 37.6% of households in Imperial County are burdened by high costs. According to the Bureau of Transportation Statistics, households with lower incomes spend around 30% of their after-tax income on transportation. It is understandable that households in greater need must spend more money to receive services. To make services more accessible to clients, CUI accepts applications in person, over the phone, via email, and through drop-off boxes. In 2023, CUI partnered with Imperial Irrigation District, the local utility company in Imperial County, to set up mobile utility application sites in the cities of Brawley, El Centro, and Calexico. By taking applications at multiple utility sites, clients no longer had to incur additional transportation expenses to receive services.

A.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2023 - 12/31/2023

A.2.	CSBG Expenditures Domains	CSBG Funds
A.2a.	Employment	\$0.00
A.2b.	Education and Cognitive Development	\$0.00
A.2c.	Income, Infrastructure, and Asset Building	\$105,325.00
A.2d.	Housing	\$105,325.00
A.2e.	Health and Social/ Behavioral Development(includes nutrition)	\$105,325.00
A.2f.	Civic Engagement and Community Involvement	\$0.00
A.2g.	Services Supporting Multiple Domains	\$52,663.00
A.2h.	Linkages(e.g.partnerships that support multiple domains)	\$52,664.00
A.2i.	Agency Capacity Building(detailed below in Table C)	\$14,680.00
A.2j.	Other(e.g.emergency management / disaster relief)	\$0.00
A.2k.	Total CSBG Expenditures (auto-calculated)	\$435,982.00
A.3.	Of the CSBG funds reported above, report the total amount used for Administration. For more information on what qualifies as Administration, refer to IM37.	\$90,252.00

A.4.	Details on Agency Capacity Building Activities Funded by CSBG:	Selected
1.	Please identify which activities were funded by CSBG as reported under A.2i Agency Capacity in Table A.2.	
	Community Needs Assessment	
	Data Management & Reporting	
	Strategic Planning	
	Training & Technical Assistance	X
	Other *	
	<i>*Below please specify Other Activities funded by CSBG under Agency Capacity:</i>	

B.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2023 - 12/31/2023

B.2.	Hours of Agency Capacity Building	Hours
B.2a.	Hours of Board Members in capacity building activities	10
B.2b.	Hours of Agency Staff in capacity building activities	297

B.3.	Volunteer Hours	Hours
B.3a.	Total number of volunteer hours donated to the agency	1179
B.3a.1.	Of the above, the total number of volunteer hours donated by individuals with low incomes	55

B.4.	The number of staff who hold certifications that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:	Number
B.4a.	Number of Nationally Certified ROMA Trainers	0
B.4b.	Number of Nationally Certified ROMA Implementers	0
B.4c.	Number of Certified Community Action Professionals(CCAP)	0
B.4d.	Number of Staff with a child development certification	0
B.4e.	Number of Staff with a family development certification	0
B.4f.	Number of Pathways Reviewers	0
B.4g.	Number of Staff with Home Energy Professional Certifications	20
B.4g.1.	Number of Energy Auditors	0
B.4g.2.	Number of Retrofit Installer Technicians	6
B.4g.3.	Number of Crew Leaders	5
B.4g.4.	Number of Quality Control Inspectors(QCI)	2
B.4h.	Number of LEED Risk Certified assessors	0
B.4i.	Number of Building Performance Institute(BPI) certified professionals	2
B.4j.	Number of Classroom Assessment Scoring System(CLASS) certified professionals	0
B.4k.	Number of Certified Housing Quality Standards(HQS) Inspectors	0
B.4l.	Number of American Institute of Certified Planners(AICP)	0
B.4m.	Other (Please specify others below):	
	Energy Assessors/Outreach	6
	Certified VITA/IRS Tax Preparers	4

B.5.	Number of organizations, both public and private, that the CSBG Eligible Entity actively works with to expand resources and opportunities in order to achieve family and community outcomes:	Number
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B.5a.	Non-Profit	14
B.5b.	Faith Based	3
B.5c.	Local Government	8
B.5d.	State Government	4
B.5e.	Federal Government	1
B.5f.	For-Profit Business or Corporation	10
B.5g.	Consortiums / Collaborations	4
B.5h.	School Districts	3
B.5i.	Institutions of Post-Secondary Education/ Training	3
B.5j.	Financial / Banking Institutions	0
B.5k.	Health Service Organizations	3
B.5l.	Statewide Associations or Collaborations	2

C.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2023 - 12/31/2023

C.2.	Amount of FY 2023 CSBG allocated to reporting entity	Amount
C.2.	Amount	\$435,982.00

C.3.	Federal Resources Allocated (Other than CSBG)	Amount
C.3a.	Weatherization (DOE) (include oil overcharge \$\$)	\$129,523.00
C.3b.	Health and Human Services (HHS)	
C.3b.1.	LIHEAP - Fuel Assistance (include oil overcharge \$\$)	\$0.00
C.3b.2.	LIHEAP - Weatherization (include oil overcharge \$\$)	\$13,655,706.00
C.3b.3.	Head Start	\$0.00
C.3b.4.	Early Head Start	\$0.00
C.3b.5.	Older Americans Act	\$0.00
C.3b.6.	Social Services Block Grant (SSBG)	\$0.00
C.3b.7.	Medicare/Medicaid	\$0.00
C.3b.8.	Assets for Independence (AFI)	\$0.00
C.3b.9.	Temporary Assistance for Needy Families (TANF)	\$0.00
C.3b.10.	Child Care Development Block Grant (CCDBG)	\$0.00
C.3b.11.	Community Economic Development (CED)	\$0.00
C.3b.12.	Other HHS Resources (Please specify others below):	
C.3b.13.	Total Other HHS Resources	\$0.00
C.3c.	Department of Agriculture (USDA)	
C.3c.1.	Special Supplemental Nutrition for Women, Infants, and Children (WIC)	\$0.00
C.3c.2.	All USDA Non-Food programs (e.g. rural development)	\$0.00
C.3c.3.	All other USDA Food programs	\$0.00
C.3d.	Department of Housing and Urban Development (HUD)	
C.3d.1.	Community Development Block Grant (CDBG) - Federal, State, and Local	\$0.00
C.3d.2.	Section 8	\$0.00
C.3d.3.	Section 202	\$0.00
C.3d.4.	Home Tenant-Based Rental Assistance (HOME TBRA)	\$0.00
C.3d.5.	HOPE for Homeowners Program (H4H)	\$0.00
C.3d.6.	Emergency Solutions Grant (ESG)	\$0.00
C.3d.7.	Continuum of Care (CoC)	\$0.00
C.3d.8.	All other HUD programs, including homeless programs	\$0.00
C.3e.	Department of Labor (DOL)	
C.3e.1.	Workforce Innovation and Opportunity Act (WIOA) *previously WIA	\$0.00

C.3e.2.	Other DOL Employment and Training programs	\$0.00
C.3e.3.	All other DOL programs	\$0.00
C.3f.	Corporation for National and Community Service (CNCS) programs	\$0.00
C.3g.	Federal Emergency Management Agency (FEMA)	\$0.00
C.3h.	Department of Transportation	\$0.00
C.3i.	Department of Education	\$0.00
C.3j.	Department of Justice	\$0.00
C.3k.	Department of Treasury	\$0.00
C.3l.	<i>Other Federal Resources (Please specify others below):</i>	
	LIWAP	\$2,436,095.00
C.3m.	Total Other Federal Resources (auto-calculated)	\$2,436,095.00
C.3n.	Total: Non-CSBG Federal Resources Allocated (auto-calculated)	\$16,221,324.00

C.4.	State Resources Allocated	Amount
C.4a.	State appropriated funds used for the same purpose as Federal CSBG funds	\$0.00
C.4b.	State Housing and Homeless programs (include housing tax credits)	\$0.00
C.4c.	State Nutrition programs	\$0.00
C.4d.	State Early Childhood Programs (e.g. Head Start, Day Care)	\$0.00
C.4e.	State Energy programs	\$0.00
C.4f.	State Health programs	\$0.00
C.4g.	State Youth Development programs	\$0.00
C.4h.	State Employment and Training programs	\$0.00
C.4i.	State Senior programs	\$0.00
C.4j.	State Transportation programs	\$0.00
C.4k.	State Education programs	\$0.00
C.4l.	State Community, Rural and Economic Development programs	\$0.00
C.4m.	State Family Development programs	\$0.00
C.4n.	<i>Other State Resources (Please specify others below):</i>	
C.4o.	Total Other State Resources (auto-calculated)	\$0.00
C.4p.	Total: State Resources Allocated (auto-calculated)	\$0.00
C.4q.	If any of these resources were also reported under Item 15 (Federal Resources), please estimate the amount.	\$0.00

C.5.	Local Resources Allocated	Amount
C.5a.	Amount of unrestricted funds appropriated by local government	\$0.00
C.5b.	Amount of restricted funds appropriated by local government	\$0.00
C.5c.	Value of Contract Services	\$0.00
C.5d.	Value of in-kind goods/services received from local government	\$0.00

C.5e.	Total: Local Resources Allocated (auto-calculated)	\$0.00
C.5f.	If any of these resources were also reported under Item 15 (Federal Resources), please estimate the amount.	\$0.00

C.6.	Private Sector Resources Allocated	Amount
C.6a.	Funds from foundations, corporations, United Way, other nonprofits	\$0.00
C.6b.	Other donated funds	\$0.00
C.6c.	Value of other donated items, food, clothing, furniture, etc.	\$0.00
C.6d.	Value of in-kind services received from businesses	\$0.00
C.6e.	Payments by clients for services	\$0.00
C.6f.	Payments by private entities for goods or services for low income clients or communities	\$363,217.00
C.6g.	Total: Private Sector Resources Allocated (auto-calculated)	\$363,217.00
C.6h.	If any of these resources were also reported under Item 15, 17, or 20 (Federal, State or Local Resources), please estimate the amount.	\$0.00

C7/C8	Total Resources Allocated	Amount
C.7.	Total Non-CSBG Resources Allocated: (Federal, State, Local & Private)	\$16,584,541.00
C.8.	Total Resources in CSBG Eligible Entity (including CSBG)	\$17,020,523.00

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 1a. The number of unemployed youth who obtained employment to gain skills or income.	0	0	0	0	0
FNPI 1b. The number of unemployed adults who obtained employment (up to a living wage)	0	0	0	0	0
FNPI 1c. The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).	0	0	0	0	0
FNPI 1d. The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage).	0	0	0	0	0
FNPI 1e. The number of unemployed adults who obtained employment (with a living wage or higher).	0	0	0	0	0
FNPI 1f. The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).	0	0	0	0	0
FNPI 1g. The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher).	0	0	0	0	0
FNPI 1h. The number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.	0	0	0	0	0
FNPI 1h.1. the number of employed participants who Increased income from employment through wage or salary amount increase.	0	0	0	0	0
FNPI 1h.2. the number of employed participants who increased income from employment through hours worked increase.	0	0	0	0	0
FNPI 1h.3. the number of employed participants who increased benefits related to employment.	0	0	0	0	0
FNPI 1z. Number of youth who maintained employment for 90 days.	0	0	0	0	0
FNPI 1z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 1z. Number of employed individuals at risk of losing employment who maintained employment as a result of CAA interventions.	0	0	0	0	0
GeneralComment					
Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy

FNPI 2a. The number of children (0 to 5) who demonstrated improved emergent literacy skills.	0	0	0	0	0
FNPI 2b. The number of children (0 to 5) who demonstrated skills for school readiness.	0	0	0	0	0
FNPI 2c. The number of children and youth who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total).	0	0	0	0	0
FNPI 2c.1. Early Childhood Education (ages 0-5)	0	0	0	0	0
FNPI 2c.2. 1st grade-8th grade	0	0	0	0	0
FNPI 2c.3. 9th grade-12th grade	0	0	0	0	0
FNPI 2d. The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills). (auto total).	0	0	0	0	0
FNPI 2d.1. Ages 0-5 in Early Childhood Education	0	0	0	0	0
FNPI 2d.2. 1st grade-8th grade	0	0	0	0	0
FNPI 2d.3. 9th grade-12th grade	0	0	0	0	0
FNPI 2e. The number of parents/caregivers who improved their home environments.	0	0	0	0	0
FNPI 2f. The number of adults who demonstrated improved basic education.	0	0	0	0	0
FNPI 2g. The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.	0	0	0	0	0
FNPI 2h. The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	0	0	0	0	0
FNPI 2i. The number of individuals who obtained an Associate's degree.	0	0	0	0	0
FNPI 2j. The number of individuals who obtained a Bachelor's degree	0	0	0	0	0
FNPI 2z. Number of individuals who obtained and moved from a high school diploma and/or equivalent to post-secondary education (of any kind).	0	0	0	0	0
FNPI 2z. The number of individuals: (please specify)	0	0	0	0	0
GeneralComment					
Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 3a. The number of individuals who achieved and maintained capacity to meet basic needs for 90 days.	0	0	0	0	0
FNPI 3b. The number of individuals who achieved and maintained capacity to meet basic needs for 180 days.	0	0	0	0	0

FNPI 3c. The number of individuals who opened a savings account or IDA.	0	0	0	0	0
FNPI 3d. The number of individuals who increased their savings.	0	0	0	0	0
FNPI 3e. The number of individuals who used their savings to purchase an asset.	0	0	0	0	0
FNPI 3e.1. the number of individuals who purchased a home.	0	0	0	0	0
FNPI 3f. The number of individuals who improved their credit scores.	0	0	0	0	0
FNPI 3g. The number of individuals who increased their net worth.	0	0	0	0	0
FNPI 3h. The number of individuals engaged with the Community Action Agency who report improved financial well-being.	0	0	0	0	0
FNPI 3z. Number of individuals who reduced debt.	0	0	0	0	0
FNPI 3z. Number of individuals who reduced their reliance on public subsidies.	0	0	0	0	0
FNPI 3z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 3z. Number of individuals who started their own business.	0	0	0	0	0
FNPI 3z. Number of individuals who increased their income from a non-employment source.	0	0	0	0	0
FNPI 3z. Number of individuals who maintained their own business for 180 days.	0	0	0	0	0
GeneralComment					
Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 4a. The number of individuals experiencing homelessness who obtained safe temporary shelter.	0	0	0	0	0
FNPI 4b. The number of individuals who obtained safe and affordable housing.	0	0	0	0	0
FNPI 4c. The number of individuals who maintained safe and affordable housing for 90 days.	0	0	0	0	0
FNPI 4d. The number of individuals who maintained safe and affordable housing for 180 days.	0	0	0	0	0
FNPI 4e. The number of individuals who avoided eviction.	0	0	0	0	0
FNPI 4f. The number of individuals who avoided foreclosure.	0	0	0	0	0

FNPI 4g. The number of households who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon monoxide and/or fire hazards or electrical issues, etc).	0	0	0	0	0
FNPI 4h. The number of individuals with improved energy efficiency and/or energy burden reduction in their homes.	846	300	846	100	282
FNPI 4z. Number of individuals who avoided a utility shut-off.	7313	2170	7313	100	337.0046083
FNPI 4z. Number of individuals whose energy service was restored after disconnection	1136	825	1136	100	137.6969697
FNPI 4z. Number of individuals whose inoperable home energy equipment was repaired or replaced	42	70	42	100	60
FNPI 4z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 4z. Number of individuals who improved physical access in their living space (wheel chair ramps, grab bars etc.).	0	0	0	0	0
FNPI 4z. Number of individuals who obtained utilities.	0	0	0	0	0
GeneralComment					
Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 5a. The number of individuals who demonstrated increased nutrition skills (e.g. cooking, shopping, and growing food).	0	0	0	0	0
FNPI 5b. The number of individuals who demonstrated improved physical health and well-being.	0	0	0	0	0
FNPI 5c. The number of individuals who demonstrated improved mental and behavioral health and well-being.	0	0	0	0	0
FNPI 5d. The number of individuals who improved skills related to the adult role of parents/ caregivers.	0	0	0	0	0
FNPI 5e. The number of parents/caregivers who demonstrated increased sensitivity and responsiveness in their interactions with their children.	0	0	0	0	0
FNPI 5f. The number of seniors (65+) who maintained an independent living situation.	0	0	0	0	0
FNPI 5g. The number of individuals with disabilities who maintained an independent living situation.	0	0	0	0	0
FNPI 5h. The number of individuals with chronic illness who maintained an independent living situation.	0	0	0	0	0

FNPI 5i. The number of individuals with no recidivating event for six months.	0	0	0	0	0
FNPI 5i.1. Youth (ages 14-17)	0	0	0	0	0
FNPI 5i.2. Adults (ages 18+)	0	0	0	0	0
FNPI 5z. Number of individuals who remained drug/alcohol free for 90 days.	0	0	0	0	0
FNPI 5z. Number of individuals whose lives were saved by opioid overdose reversals.	0	0	0	0	0
FNPI 5z. Number of individuals who obtained health insurance.	0	0	0	0	0
FNPI 5z. Number of individuals with increased safety from domestic abuse in their homes.	0	0	0	0	0
FNPI 5z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 5z. Number of individuals who secured emergency protection from physical and/or emotional abuse.	0	0	0	0	0
FNPI 5z. Number of individuals who reported a better sense of food security.	0	0	0	0	0
FNPI 5z. Number of individuals who increased social inclusion.	0	0	0	0	0
FNPI 5z. Number of individuals who discontinued drug/alcohol use.	0	0	0	0	0
FNPI 5z. Number of individuals who remained drug/alcohol free for 180 days.	0	0	0	0	0
GeneralComment					
Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 6a. The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.	0	0	0	0	0
FNPI 6a.1. the number of Community Action program participants who improved their leadership skills.	0	0	0	0	0
FNPI 6a.2. the number of Community Action program participants who improved their social networks.	0	0	0	0	0
FNPI 6a.3. the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage.	0	0	0	0	0
FNPI 6z. The number of individuals: (please specify)	0	0	0	0	0
GeneralComment					

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 7a. The number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains.	7313	7313	7313	100	100
FNPI 7z. Number of individuals who transitioned out of poverty.	0	0	0	0	0
FNPI 7z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 7z. Number of individuals who received bundled services and achieved one or more outcomes.	0	0	0	0	0
FNPI 7z. Number of households for whom both adult and child outcomes were observed and documented.	0	0	0	0	0
GeneralComment					

1 Services	Unduplicated Number of Individuals Served
SRV 1a. Vocational Training	0
SRV 1b. On the Job and other Work Experience	0
SRV 1c. Youth Summer Work Placements	0
SRV 1d. Apprenticeship/Internship	0
SRV 1e. Self Employment Skills Training	0
SRV 1f. Job Readiness Training	0
SRV 1g. Workshops	0
SRV 1h. Coaching	0
SRV 1i. Coaching	0
SRV 1j. Resume Development	0
SRV 1k. Interview Skills Training	0
SRV 1l. Job Referrals	0
SRV 1m. Job Placements	0
SRV 1n. Pre employment physicals, background checks, etc.	0
SRV 1o. Coaching	0
SRV 1p. Interactions with employers	0
SRV 1q. Employment Supplies	0
GeneralComment	
2 Services	Unduplicated Number of Individuals Served
SRV 2a. Early Head Start	0
SRV 2b. Head Start	0
SRV 2c. Other Early Childhood (0 5 yr. old) Education	0
SRV 2d. K-12 Education	0
SRV 2e. K-12 Support Services	0
SRV 2f. Financial Literacy Education	0
SRV 2g. Literacy/English Language Education	0
SRV 2h. College Readiness Preparation/Support	0
SRV 2i. Other Post Secondary Preparation	0
SRV 2j. Other Post Secondary Support	0
SRV 2k. School Supplies	0
SRV 2l. Before and After School Activities	0
SRV 2m. Summer Youth Recreational Activities	0
SRV 2n. Summer Education Programs	0
SRV 2o. Behavior Improvement Programs (attitude, self-esteem, Dress for Success, etc.)	0
SRV 2p. Mentoring	0
SRV 2q. Leadership Training	0
SRV 2r. Adult Literacy Classes	0
SRV 2s. English Language Classes	0
SRV 2t. Basic Education Classes	0
SRV 2u. High School Equivalency Classes	0
SRV 2v. Leadership Training	0
SRV 2w. Parenting Supports (may be a part of the early childhood programs identified above)	0
SRV 2x. Applied Technology Classes	0
SRV 2y. Post Secondary Education Preparation	0
SRV 2z. Financial Literacy Education	0

SRV 2aa. College applications, text books, computers, etc.	0
SRV 2bb. Scholarships	0
SRV 2cc. Home Visits	0
GeneralComment	
3 Services	Unduplicated Number of Individuals Served
SRV 3a. Financial Capability Skills Training	0
SRV 3b. Financial Coaching/Counseling	0
SRV 3c. Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)	0
SRV 3d. First time Homebuyer Counseling	0
SRV 3e. Foreclosure Prevention Counseling	0
SRV 3f. Small Business Start Up and Development Counseling Sessions/Classes	0
SRV 3g. Child Support Payments	0
SRV 3h. Health Insurance	0
SRV 3i. Social Security/SSI Payments	0
SRV 3j. Veteran's Benefits	0
SRV 3k. TANF Benefits	0
SRV 3l. SNAP Benefits	0
SRV 3m. Saving Accounts/IDAs and other asset building accounts	0
SRV 3n. Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)	0
SRV 3o. VITA, EITC, or Other Tax Preparation programs	390
SRV 3p. Micro loans	0
SRV 3q. Business incubator/business development loans	0
GeneralComment	
4 Services	Unduplicated Number of Individuals Served
SRV 4a. Financial Capability Skill Training	0
SRV 4b. Financial Coaching/Counseling	0
SRV 4c. Rent Payments (includes Emergency Rent Payments)	205
SRV 4d. Deposit Payments	0
SRV 4e. Mortgage Payments (includes Emergency Mortgage Payments)	0
SRV 4f. Eviction Counseling	0
SRV 4g. Landlord/Tenant Mediations	0
SRV 4h. Landlord/Tenant Rights Education	0
SRV 4i. Utility Payments (LIHEAP includes Emergency Utility Payments)	2302
SRV 4j. Utility Deposits	0
SRV 4k. Utility Arrears Payments	0
SRV 4l. Level Billing Assistance	0
SRV 4m. Temporary Housing Placement (includes Emergency Shelters)	2
SRV 4n. Transitional Housing Placements	0
SRV 4o. Permanent Housing Placements	0
SRV 4p. Rental Counseling	0
SRV 4q. Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)	0
SRV 4r. Independent living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)	0

SRV 4s. Healthy Homes Services(e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.)	0
SRV 4t. Energy Efficiency Improvements (e.g. insullation, air sealing, furnace repair, etc.)	0
GeneralComment	
5 Services	Unduplicated Number of Individuals Served
SRV 5a. Immunizations	0
SRV 5b. Physicals	0
SRV 5c. Developmental Delay Screening	0
SRV 5d. Vision Screening	0
SRV 5e. Prescription Payments	0
SRV 5f. Doctor Visit Payments	0
SRV 5g. Maternal/Child Health	0
SRV 5h. Nursing Care Sessions	0
SRV 5i. In Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)	0
SRV 5j. Health Insurance Options Counseling	0
SRV 5k. Coaching Sessions	0
SRV 5l. Family Planning Classes	0
SRV 5m. Contraceptives	0
SRV 5n. STI/HIV Prevention Counseling Sessions	0
SRV 5o. STI/HIV Screenings	0
SRV 5p. Wellness Classes (stress reduction, medication management, mindfulness, etc.)	0
SRV 5q. Exercise/Fitness	0
SRV 5r. Detoxification Sessions	0
SRV 5s. Substance Abuse Screenings	0
SRV 5t. Substance Abuse Counseling	0
SRV 5u. Mental Health Assessments	0
SRV 5v. Mental Health Counseling	0
SRV 5w. Crisis Response/Call In Responses	0
SRV 5x. Domestic Violence Programs	0
SRV 5y. Substance Abuse Support Group Meetings	0
SRV 5z. Domestic Violence Support Group Meetings	0
SRV 5aa. Mental Health Support Group Meeting	0
SRV 5bb. Adult Dental Screening/Exams	0
SRV 5cc. Adult Dental Services (including Emergency Dental Procedures)	0
SRV 5dd. Child Dental Screenings/Exams	0
SRV 5ee. Child Dental Services (including Emergency Dental Procedures)	0
SRV 5ff. Skills Classes (Gardening, Cooking, Nutrition)	0
SRV 5gg. Community Gardening Activities	0
SRV 5hh. Incentives (e.g. gift card for food preparation, rewards for participation, etc.)	0
SRV 5ii. Prepared Meals	0
SRV 5jj. Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	2284
SRV 5kk. Family Mentoring Sessions	0

SRV 5ll. Life Skills Coaching Sessions	0
SRV 5mm. Parenting Classes	0
SRV 5nn. Kits/boxes	945
SRV 5oo. Hygiene Facility Utilizations (e.g. showers, toilets, sinks)	0
GeneralComment	
6 Services	Unduplicated Number of Individuals Served
SRV 6a. Voter Education and Access	0
SRV 6b. Leadership Training	0
SRV 6c. Tripartite Board Membership	12
SRV 6d. Citizenship Classes	0
SRV 6e. Getting Ahead Classes	0
SRV 6f. Volunteer Training	8
GeneralComment	
7 Services	Unduplicated Number of Individuals Served
SRV 7a. Case Management	0
SRV 7b. Eligibility Determinations	0
SRV 7c. Referrals	2708
SRV 7d. Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair, including emergency services)	0
SRV 7e. Child Care subsidies	0
SRV 7f. Child Care payments	0
SRV 7g. Day Centers	0
SRV 7h. Birth Certificate	0
SRV 7i. Social Security Card	0
SRV 7j. Driver's License	0
SRV 7k. Criminal Record Expungements	0
SRV 7l. Immigration Support Services (relocation, food, clothing)	0
SRV 7m. Legal Assistance	0
SRV 7n. Emergency Clothing Assistance	0
SRV 7o. Mediation/Customer Advocacy Interventions	0

GeneralComment

A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained		Total
Total		26597

B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained		Total
Total		9645

C. INDIVIDUAL LEVEL CHARACTERISTICS

1. Gender	# of Individuals
a. Male	11137
b. Female	15441
c. Other	19
d. Unknown/not reported	0
e. Total	26597

2. Age	# of Individuals
a. 0-5	2495
b. 6-13	4985
c. 14-17	3100
d. 18-24	2322
e. 25-44	5270
f. 45-54	2529
g. 55-59	1273
h. 60-64	1365
i. 65-74	1985
j. 75 +	1273
k. Unknown / not reported	0
l. Total	26597

3. Education Levels	# of Individuals ages 14-24	# of Individuals ages 25+
a. Grades 0-8	1586	2430
b. Grades 9-12/Non-Graduate	2262	2298
c. High School Graduate	1119	6004
d. GED/Equivalency Diploma	330	1204
e. 12 grade + Some Post-Secondary	111	1341
f. 2 or 4 years College Graduate	10	382
g. Graduate of other post-secondary school	4	36
h. Unknown/not reported	0	0
i. Total	5422	13695

4. Disconnected Youth	# of Individuals
a. Youth ages 14-24 who are neither working or in school	22

5. Health	# of Individuals	# of Individuals	
	Yes	No	Unknown
a. Disabling Condition	2030	24567	0
b. Health Insurance *	25442	1155	0

c. Health Insurance Sources	# of Individuals
c.1. Medicaid	20044
c.2. Medicare	1675
c.3. State Children's Health Insurance Program	1492
c.4. State Health Insurance for Adults	1534
c.5. Military Health Care	83
c.6. DirectPurchase	169
c.7. Employment Based	445
c.8. Unknown/not reported	0
c.9. Total	25442

6. Ethnicity	# of Individuals
a.1. Hispanic, Latino or Spanish Origins	16276
a.2. Not Hispanic, Latino or Spanish Origins	10321
a.3. Unknown/not reported	0
a.4. Total	26597

6. Race	# of Individuals
b.1. American Indian or Alaska Native	99
b.2. Asian	1252
b.3. Black or African American	3590
b.4. Native Hawaiian and Other Pacific Islander	161
b.5. White	18989
b.6. Other	1671
b.7. Multi-race (two or more of the above)	756
b.8. Unknown/not reported	79
b.9. Total	26597

7. Military Status	# of Individuals
a. Veteran	125
b. Active Military	14
c. Never Served in the Military	836
d. Unknown/not reported	15042
e. Total	16017

8. Work Status (Individuals 18+)	# of Individuals
a. Employed Full Time	2263
b. Employed Part Time	1273
c. Migrant or Seasonal Farm Worker	51
d. Unemployed (Short Term, 6 months or less)	758
e. Unemployed (Long Term, more than 6 months)	970
f. Unemployed (Not in Labor Force)	7565
g. Retired	2117
h. Unknown/not reported	1020
i. Total	16017

D. HOUSEHOLD LEVEL CHARACTERISTICS

9. Household Type	# of Households
a. Single Person	3019
b. Two Adults NO Children	1069
c. Single Parent Female	2718
d. Single Parent Male	211
e. Two Parent Household	1607
f. Non-related Adults with Children	6
g. Multigenerational Household	576
h. Other	439
i. Unknown/not reported	0
l. Total	9645

10. Household Size	# of Households
a. Single Person	3019
b. Two	2121
c. Three	1481
d. Four	1419
e. Five	934
f. Six or more	671
g. Unknown/not reported	0
h. Total	9645

11. Housing	# of Households
a. Own	1574
b. Rent	7985
c. Other permanent housing	39
d. Homeless	41
e. Other	6
f. Unknown/not reported	0
g. Total	9645

12. Level of Household Income	# of Households
a. Up to 50%	1782
b. 51% to 75%	1212
c. 76% to 100%	1313
d. 101% to 125%	2107
e. 126% to 150%	1158
f. 151% to 175%	817
g. 176% to 200%	603
h. 201% to 250%	650
i. 251% and over	3
j. Unknown/not reported	0
k. Total	9645

13. Sources of Household Income	# of Households
a. Income from Employment Only	1042
b. Income from Employment and Other Income Source	401

c. Income from Employment, Other Income Source, and Non Cash Benefits	572
d. Income from Employment and Non-Cash Benefits	1259
e. Other Income Source Only	1992
f. Other Income Source and Non-Cash Benefits	3642
g. No Income	276
h. Non Cash Benefits Only	461
i. Unknown/not reported	0
j. Total	9645

14. Other Income Source	# of Households
a. TANF	534
b. Supplemental Security Income (SSI)	2241
c. Social Security Disability Income (SSDI)	678
d. VA Service-Connected Disability Compensation	16
e. VA Non-Service Connected Disability Pension	11
f. Private Disability Insurance	4
g. Worker's Compensation	16
h. Retirement Income from Social Security	2758
i. Pension	208
j. Child Support	189
k. Alimony or other Spousal Support	8
l. Unemployment Insurance	39
m. EITC	4
n. Other	3
o. Unknown/not reported	0

15. Non Cash Benefits	# of Households
a. SNAP	1445
b. WIC	26
c. LIHEAP	2118
d. Housing Choice Voucher	142
e. Public Housing	71
f. Permanent Supportive Housing	97
g. HUD-VASH	33
h. Childcare Voucher	6
i. Affordable Care Act Subsidy	6
j. Other	36
k. Unknown/not reported	0

E. Number of Individuals May or May Not be Included

a. Unduplicated number of INDIVIDUALS served in Program	# of Individuals
RHA/SDGE	1390
VITA	1066

F. Number of Households May or May Not be Included

a. Unduplicated number of HOUSEHOLDS served in Program	Number of Households
RHA/SDGE	500
VITA	292