

CSBG Eligible Entity Management Accomplishments

Campeños Unidos, Inc. sustained operating losses in prior years primarily related to the termination of a Head Start grant that resulted in a deficit net asset position. At June 30, 2017, total liabilities exceed assets by \$183,237. Management's plan to eliminate the deficit and build financial reserves included leasing properties to third parties and fundraising while closely monitoring expenses for restricted and unrestricted fund programs. At June 30, 2018, total assets exceeded liabilities by \$185,081.

On May 25, 2018 (Community Action Month) Campeños Unidos, Inc. hosted its First Annual Community Member Recognition Dinner to recognize members of the community who are committed to improving the livelihood of Imperial County residents. Recognized community members included Volunteer Income Tax Assistance (VITA) volunteers who have served Imperial County low to moderate-income residents for over 20 years. Also recognized were community members who advocate for adequate health care services, mental health services, veteran services, education opportunities, affordable utilities, and clean water and better air quality for Imperial County residents. Approximately 200 persons attended the event. The event was sponsored by health care providers, Molina Healthcare and Pioneers Memorial Healthcare District; insurance and real estate provider, Smith-Kandal Insurance; financial institution, Community Valley Bank; and, vendors Artic Air, Entech Supply, THA Heating & Air, and Embark Wholesale.

CSBG management and staff coordinated with the Internal Revenue Service, 10 community Volunteers, the City of Imperial Public Library and Imperial First Baptist Church to operate two VITA sites. As a result of this partnership five hundred ninety-two (592) families received \$863,373 in federal and state tax refunds.

Innovative Solutions Highlights

CSBG paid staff wrote and submitted a proposal to address the most urgent housing need as identified in the Imperial County Comprehensive Economic Development Strategy 2015 – 2016 Annual Update. Section 3.6 Housing, stated that, "The county's most urgent housing need is rehabilitation and continued maintenance of the existing housing market, particularly the units occupied by low or moderate-income households. Low-income households lack the resources necessary to afford decent, safe, and sanitary housing." The document further stated that, "According to the County of Imperial 2014-2021 Housing Element prepared by Pacific Municipal Consultants, 48.9 percent of housing units in county unincorporated areas were identified as needing minor repair, needing a moderate level of repair, requiring substantial repair, or being dilapidated. More than one out of every six housing units requires substantial repairs or is in dilapidated condition. Typically, low-income households, both owner/occupants and renters, occupy most of these substandard units."

Campeños Unidos, Inc. (CUI) was awarded a grant from the County of Imperial Community Benefit Program. Since CUI's LIHEAP Weatherization program requires that the dwelling/housing unit be in standard living condition in order to be considered eligible for weatherization services, CUI will use Community Benefit Program funds to provide minor repairs to 20 LIHEAP Weatherization deferred clients to ensure that the homes meet LIHEAP Weatherization program standards and qualify to receive the full benefit of the LIHEAP Weatherization program. Minor home repairs include, but not limited to: minor roof patching to the exterior and interior, drywall, and minor plumbing leaks (replacement of existing pipes). Additionally, to enhance the safety of vulnerable occupants (children, disabled individuals, and seniors) bathroom grab bars and rails as needed by the deferred households will be installed.

Three CSBG paid staff and 58 low-income volunteers coordinated with the Imperial Valley Food Bank, Calexico Housing Authority, United Way of Imperial County and the Emergency Food and Shelter Program the logistics and distribution of 19,299 food bags to 2,887 individuals

Ten community volunteers, all retired seniors (2 veterans, one of them a Vietnam veteran) in coordination with the Internal Revenue Service and supervised by CSBG paid staff operated a VITA site. The two volunteer veterans provided a one-week income tax preparation and certification training to CSBG staff and volunteers. The Internal Revenue Service provided training materials, income tax preparation software, and one printer. The City of Imperial Public Library provided one room and waiting area. Imperial First Southern Baptist Church provided a training room for one week. CSBG funds were used to purchase paper, ink cartridges and other supplies necessary for the training and to provide a copy of the tax returns to each person assisted with income tax preparation.

State and CSBG Eligible Entity Continuous Improvement

For years we have been collecting customer satisfaction surveys from our clients. One of the drawbacks to our USDA Commodities distribution in the City of Calexico is that we do not own or rent a facility in Calexico. Therefore, once per month we borrow a building located in a low-income housing project from the Calexico Housing Authority. The food has to be picked up from the Imperial Valley Food Bank, sometimes requiring up to three trips to the food bank because of the quantity of food. The food is picked up in cases, packed in bags by approximately 20 volunteers and one CSBG paid staff. Everything has to be done the same morning. More than 200 families are served that day. In response to suggestions made by our clients in previous customer satisfaction surveys, the following changes have been made: we changed staff, improved the packing system, improved the registration system and modified distribution times (especial during extreme weather conditions in the summer).

A.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2018 - 12/31/2018

A.2.	CSBG Expenditures Domains	CSBG Funds
A.2a.	Employment	\$0.00
A.2b.	Education and Cognitive Development	\$0.00
A.2c.	Income, Infrastructure, and Asset Building	\$52,142.00
A.2d.	Housing	\$11,672.00
A.2e.	Health and Social/ Behavioral Development(includes nutrition)	\$158,478.00
A.2f.	Civic Engagement and Community Involvement	\$0.00
A.2g.	Services Supporting Multiple Domains	\$47,543.00
A.2h.	Linkages(e.g.partnerships that support multiple domains)	\$47,543.00
A.2i.	Agency Capacity Building(detailed below in Table C)	\$11,677.00
A.2j.	Other(e.g.emergency management / disaster relief)	\$0.00
A.2k.	Total CSBG Expenditures (auto-calculated)	\$329,055.00
A.3.	Of the CSBG funds reported above, report the total amount used for Administration. For more information on what qualifies as Administration, refer to IM37.	\$98,391.00

A.4.	Details on Agency Capacity Building Activities Funded by CSBG:	Selected
1.	Please identify which activities were funded by CSBG as reported under A.2i Agency Capacity in Table A.2.	
	Community Needs Assessment	
	Data Management & Reporting	X
	Strategic Planning	
	Training & Technical Assistance	X
	Other*	
	<i>*Below please specify Other Activities funded by CSBG under Agency Capacity:</i>	

B.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2018 - 12/31/2018

B.2.	Hours of Agency Capacity Building	Hours
B.2a.	Hours of Board Members in capacity building activities	156
B.2b.	Hours of Agency Staff in capacity building activities	180

B.3.	Volunteer Hours	Hours
B.3a.	Total number of volunteer hours donated to the agency	5214
B.3a.1.	Of the above, the total number of volunteer hours donated by individuals with low incomes	3542

B.4.	The number of staff who hold certifications that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:	Number
B.4a.	Number of Nationally Certified ROMA Trainers	0
B.4b.	Number of Nationally Certified ROMA Implementers	0
B.4c.	Number of Certified Community Action Professionals(CCAP)	0
B.4d.	Number of Staff with a child development certification	0
B.4e.	Number of Staff with a family development certification	0
B.4f.	Number of Pathways Reviewers	0
B.4g.	Number of Staff with Home Energy Professional Certifications	14
B.4g.1.	Number of Energy Auditors	2
B.4g.2.	Number of Retrofit Installer Technicians	3
B.4g.3.	Number of Crew Leaders	7
B.4g.4.	Number of Quality Control Inspectors(QCI)	2
B.4h.	Number of LEED Risk Certified assessors	0
B.4i.	Number of Building Performance Institute(BPI) certified professionals	0
B.4j.	Number of Classroom Assessment Scoring System(CLASS) certified professionals	0
B.4k.	Number of Certified Housing Quality Standards(HQS) Inspectors	0
B.4l.	Number of American Institute of Certified Planners(AICP)	0
B.4m.	Other (Please specify others below):	

B.5.	Number of organizations, both public and private, that the CSBG Eligible Entity actively works with to expand resources and opportunities in order to achieve family and community outcomes:	Number
B.5a.	Non-Profit	8
B.5b.	Faith Based	5
B.5c.	Local Government	10
B.5d.	State Government	3
B.5e.	Federal Government	1
B.5f.	For-Profit Business or Corporation	10
B.5g.	Consortiums / Collaborations	7
B.5h.	School Districts	1

B.5i.	Institutions of Post-Secondary Education/ Training	2
B.5j.	Financial / Banking Institutions	0
B.5k.	Health Service Organizations	3
B.5l.	Statewide Associations or Collaborations	3

C.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2018 - 12/31/2018

C.2.	Amount of FY 2018 CSBG allocated to reporting entity	Amount
	Amount	\$316,956.00

C.3.	Federal Resources Allocated (Other than CSBG)	Amount
C.3a.	Weatherization (DOE) (include oil overcharge \$\$)	\$74,518.00
C.3b.	Health and Human Services (HHS)	
C.3b.1.	LIHEAP - Fuel Assistance (include oil overcharge \$\$)	\$0.00
C.3b.2.	LIHEAP - Weatherization (include oil overcharge \$\$)	\$5,503,005.00
C.3b.3.	Head Start	\$0.00
C.3b.4.	Early Head Start	\$0.00
C.3b.5.	Older Americans Act	\$0.00
C.3b.6.	Social Services Block Grant (SSBG)	\$0.00
C.3b.7.	Medicare/Medicaid	\$0.00
C.3b.8.	Assets for Independence (AFI)	\$0.00
C.3b.9.	Temporary Assistance for Needy Families (TANF)	\$0.00
C.3b.10.	Child Care Development Block Grant (CCDBG)	\$0.00
C.3b.11.	Community Economic Development (CED)	\$0.00
C.3b.12.	Other HHS Resources (Please specify others below):	
C.3b.13.	Total Other HHS Resources	\$0.00
C.3c.	Department of Agriculture (USDA)	
C.3c.1.	Special Supplemental Nutrition for Women, Infants, and Children (WIC)	\$0.00
C.3c.2.	All USDA Non-Food programs (e.g. rural development)	\$0.00
C.3c.3.	All other USDA Food programs	\$0.00
C.3d.	Department of Housing and Urban Development (HUD)	
C.3d.1.	Community Development Block Grant (CDBG) - Federal, State, and Local	\$0.00
C.3d.2.	Section 8	\$0.00
C.3d.3.	Section 202	\$0.00
C.3d.4.	Home Tenant-Based Rental Assistance (HOME TBRA)	\$0.00
C.3d.5.	HOPE for Homeowners Program (H4H)	\$0.00
C.3d.6.	Emergency Solutions Grant (ESG)	\$0.00
C.3d.7.	Continuum of Care (CoC)	\$0.00
C.3d.8.	All other HUD programs, including homeless programs	\$0.00
C.3e.	Department of Labor (DOL)	
C.3e.1.	Workforce Innovation and Opportunity Act (WIOA) *previously WIA	\$0.00
C.3e.2.	Other DOL Employment and Training programs	\$0.00
C.3e.3.	All other DOL programs	\$0.00
C.3f.	Corporation for National and Community Service (CNCS) programs	\$0.00
C.3g.	Federal Emergency Management Agency (FEMA)	\$0.00
C.3h.	Department of Transportation	\$0.00
C.3i.	Department of Education	\$0.00

C.3j.	Department of Justice	\$0.00
C.3k.	Department of Treasury	\$0.00
C.3l.	<i>Other Federal Resources (Please specify others below):</i>	
C.3m.	Total Other Federal Resources (auto-calculated)	\$0.00
C.3n.	Total: Non-CSBG Federal Resources Allocated (auto-calculated)	\$5,577,523.00

C.4.	State Resources Allocated	Amount
C.4a.	State appropriated funds used for the same purpose as Federal CSBG funds	\$0.00
C.4b.	State Housing and Homeless programs (include housing tax credits)	\$0.00
C.4c.	State Nutrition programs	\$0.00
C.4d.	State Early Childhood Programs (e.g. Head Start, Day Care)	\$0.00
C.4e.	State Energy programs	\$0.00
C.4f.	State Health programs	\$0.00
C.4g.	State Youth Development programs	\$0.00
C.4h.	State Employment and Training programs	\$0.00
C.4i.	State Senior programs	\$0.00
C.4j.	State Transportation programs	\$0.00
C.4k.	State Education programs	\$0.00
C.4l.	State Community, Rural and Economic Development programs	\$0.00
C.4m.	State Family Development programs	\$0.00
C.4n.	<i>Other State Resources (Please specify others below):</i>	
C.4o.	Total Other State Resources (auto-calculated)	\$0.00
C.4p.	Total: State Resources Allocated (auto-calculated)	\$0.00
C.4q.	If any of these resources were also reported under Item 15 (Federal Resources), please estimate the amount.	\$0.00

C.5.	Local Resources Allocated	Amount
C.5a.	Amount of unrestricted funds appropriated by local government	\$0.00
C.5b.	Amount of restricted funds appropriated by local government	\$0.00
C.5c.	Value of Contract Services	\$0.00
C.5d.	Value of in-kind goods/services received from local government	\$0.00
C.5e.	Total: Local Resources Allocated (auto-calculated)	\$0.00
C.5f.	If any of these resources were also reported under Item 15 (Federal Resources), please estimate the amount.	\$0.00

C.6.	Private Sector Resources Allocated	Amount
C.6a.	Funds from foundations, corporations, United Way, other nonprofits	\$0.00
C.6b.	Other donated funds	\$0.00
C.6c.	Value of other donated items, food, clothing, furniture, etc.	\$0.00
C.6d.	Value of in-kind services received from businesses	\$0.00
C.6e.	Payments by clients for services	\$0.00
C.6f.	Payments by private entities for goods or services for low income clients or communities	\$1,475,113.00
C.6g.	Total: Private Sector Resources Allocated (auto-calculated)	\$1,475,113.00

C.6h.	If any of these resources were also reported under Item 15, 17, or 20 (Federal, State or Local Resources), please estimate the amount.	\$0.00
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C7/C8	Total Resources Allocated	Amount
C.7.	Total Non-CSBG Resources Allocated: (Federal, State, Local & Private)	\$7,052,636.00
C.8.	Total Resources in CSBG Eligible Entity (including CSBG)	\$7,369,592.00

Employment Indicators	I.) Number of Participants Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 1a. The number of unemployed youth who obtained employment to gain skills or income.					0 0
FNPI 1b. The number of unemployed adults who obtained employment (up to a living wage)					
FNPI 1c. The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).					
FNPI 1d. The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage).					
FNPI 1e. The number of unemployed adults who obtained employment (with a living wage or higher).					
FNPI 1f. The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).					
FNPI 1g. The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher).					
FNPI 1h. The number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.					
FNPI 1h.1. the number of employed participants who increased income from employment through wage or salary amount increase.					
FNPI 1h.2. the number of employed participants who increased income from employment through hours worked increase.					
FNPI 1h.3. the number of employed participants who increased benefits related to employment.					
FNPI 1z. The number of individuals or households: (please specify)					
GeneralComment					

Education and Cognitive Development Indicators	I.) Number of Participants Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 2a. The number of children (0 to 5) who demonstrated improved emergent literacy skills.				0	0
FNPI 2b. The number of children (0 to 5) who demonstrated skills for school readiness.					
FNPI 2c.1. Early Childhood Education (ages 0-5)					
FNPI 2c.2. 1st grade-8th grade					
FNPI 2c.3. 9th grade-12th grade					
FNPI 2d.1. Ages 0-5 in Early Childhood Education					
FNPI 2d.2. 1st grade-8th grade					
FNPI 2d.3. 9th grade-12th grade					
FNPI 2e. The number of parents/caregivers who improved their home environments.					
FNPI 2f. The number of adults who demonstrated improved basic education.					
FNPI 2g. The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.					
FNPI 2h. The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.					
FNPI 2i. The number of individuals who obtained an Associate's degree.					
FNPI 2j. The number of individuals who obtained a Bachelor's degree					
FNPI 2z. The number of individuals or households: (please specify)					
GeneralComment					

Income, Infrastructure, and Asset Building Indicators	I.) Number of Participants Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 3a. The number of individuals who achieved and maintained capacity to meet basic needs for 90 days.				0	0
FNPI 3b. The number of individuals who achieved and maintained capacity to meet basic needs for 180 days.					
FNPI 3c. The number of individuals who opened a savings account or IDA.					
FNPI 3d. The number of individuals who increased their savings.					
FNPI 3e. The number of individuals who used their savings to purchase an asset.					
FNPI 3e.1. the number of individuals who purchased a home.					
FNPI 3f. The number of individuals who improved their credit scores.					
FNPI 3g. The number of individuals who increased their net worth.					
FNPI 3h. The number of individuals engaged with the Community Action Agency who report improved financial well-being.					
FNPI 3z. The number of individuals or households: (please specify)					
GeneralComment					

Housing Indicators	I.) Number of Participants Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 4a. The number of households experiencing homelessness who obtained safe temporary shelter.				0	0
FNPI 4b. The number of households who obtained safe and affordable housing.					
FNPI 4c. The number of households who maintained safe and affordable housing for 90 days.					
FNPI 4d. The number of households who maintained safe and affordable housing for 180 days.					
FNPI 4e. The number of households who avoided eviction.					
FNPI 4f. The number of households who avoided foreclosure.					
FNPI 4g. The number of households who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc).					
FNPI 4h. The number of households with improved energy efficiency and/or energy burden reduction in their homes.					
FNPI 4z. The number of individuals or households: (please specify)					
GeneralComment					

Health and Social/Behavioral Development (includes nutrition) Indicators	I.) Number of Participants Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 5a. The number of individuals who demonstrated increased nutrition skills(e.g. cooking, shopping, and growing food).				0	0
FNPI 5b. The number of individuals who demonstrated improved physical health and well-being.					
FNPI 5c. The number of individuals who demonstrated improved mental and behavioral health and well-being.					
FNPI 5d. The number of individuals who improved skills related to the adult role of parents/ caregivers.					
FNPI 5e. The number of parents/caregivers who demonstrated increased sensitivity and responsiveness in their interactions with their children.					
FNPI 5f. The number of seniors (65+) who maintained an independent living situation.					
FNPI 5g. The number of individuals with disabilities who maintained an independent living situation.					
FNPI 5h. The number of individuals with chronic illness who maintained an independent living situation.					
FNPI 5i.1. Youth (ages 14-17)					
FNPI 5i.2. Adults (ages 18+)					
FNPI 5z. The number of individuals or households: (please specify)					
GeneralComment					
FNPI 5f . Even though Campesinos Unidos, Inc. provided services to 2,168 seniors, as reported on Module 4 Section C Characteristics, we can not claim that these seniors maintained an independent living situation because we did not track them. FNPI 5g. Again, even though we assisted 2013 persons with disabilities, we can not claim that they maintained an independent living situation because of our services.					

Civic Engagement and Community Involvement Indicators	I.) Number of Participants Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 6a. The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.				0	0
FNPI 6a.1. the number of Community Action program participants who improved their leadership skills.					
FNPI 6a.2. the number of Community Action program participants who improved their social networks.					
FNPI 6a.3. the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage.					
FNPI 6z. The number of individuals or households: (please specify)					
GeneralComment					

Services Supporting Multiple Domains Indicators	I.) Number of Participants Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 7a. The number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains.				0	0
FNPI 7z. The number of individuals or households: (please specify)					

GeneralComment

Employment Services	Unduplicated Number of Individuals Served
SRV 1a Vocational Training	
SRV 1b On the Job and other Work Experience	
SRV 1c Youth Summer Work Placements	
SRV 1d Apprenticeship/Internship	
SRV 1e Self Employment Skills Training	
SRV 1f Job Readiness Training	
SRV 1g Workshops	
SRV 1h Coaching	
SRV 1i Coaching	
SRV 1j Resume Development	
SRV 1k Interview Skills Training	
SRV 1l Job Referrals	
SRV 1m Job Placements	
SRV 1n Pre employment physicals, background checks, etc.	
SRV 1o Coaching	
SRV 1p Interactions with employers	
SRV 1q Employment Supplies	
GeneralComment	

Education and Cognitive Development Services	Unduplicated Number of Individuals Served
SRV 2a Early Head Start	
SRV 2b Head Start	
SRV 2c Other Early Childhood (0 5 yr. old) Education	
SRV 2d K-12 Education	
SRV 2e K-12 Support Services	
SRV 2f Financial Literacy Education	
SRV 2g Literacy/English Language Education	
SRV 2h College Readiness Preparation/Support	
SRV 2i Other Post Secondary Preparation	
SRV 2j Other Post Secondary Support	
SRV 2k School Supplies	
SRV 2l Before and After School Activities	
SRV 2m Summer Youth Recreational Activities	
SRV 2n Summer Education Programs	
SRV 2o Behavior Improvement Programs (attitude, self esteem, Dress for Success, etc.)	
SRV 2p Mentoring	
SRV 2q Leadership Training	
SRV 2r Adult Literacy Classes	
SRV 2s English Language Classes	
SRV 2t Basic Education Classes	
SRV 2u High School Equivalency Classes	
SRV 2v Leadership Training	
SRV 2w Parenting Supports (may be a part of the early childhood programs identified above)	
SRV 2x Applied Technology Classes	
SRV 2y Post Secondary Education Preparation	
SRV 2z Financial Literacy Education	
SRV 2aa College applications, text books, computers, etc.	
SRV 2bb Scholarships	
SRV 2cc Home Visits	
GeneralComment	

Income, Infrastructure, and Asset Building Services	Unduplicated Number of Individuals Served
SRV 3a Financial Capability Skills Training	
SRV 3b Financial Coaching/Counseling	
SRV 3c Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)	
SRV 3d First time Homebuyer Counseling	
SRV 3e Foreclosure Prevention Counseling	
SRV 3f Small Business Start Up and Development Counseling Sessions/Classes	
SRV 3g Child Support Payments	
SRV 3h Health Insurance	
SRV 3i Social Security/SSI Payments	
SRV 3j Veteran's Benefits	
SRV 3k TANF Benefits	
SRV 3l SNAP Benefits	
SRV 3m Saving Accounts/IDAs and other asset building accounts	
SRV 3n Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)	
SRV 3o. VITA, EITC, or Other Tax Preparation programs	592
SRV 3p Micro loans	
SRV 3q Business incubator/business development loans	
General Comment	

Housing Services	Unduplicated Number of Individuals Served
SRV 4a Financial Capability Skill Training	
SRV 4b Financial Coaching/Counseling	
SRV 4c. Rent Payments (includes Emergency Rent Payments)	20
SRV 4d Deposit Payments	
SRV 4e Mortgage Payments (includes Emergency Mortgage Payments)	
SRV 4f Eviction Counseling	
SRV 4g Landlord/Tenant Mediations	
SRV 4h Landlord/Tenant Rights Education	
SRV 4i. Utility Payments (LIHEAP includes Emergency Utility Payments)	6529
SRV 4j Utility Deposits	
SRV 4k Utility Arrears Payments	
SRV 4l Level Billing Assistance	
SRV 4m Temporary Housing Placement (includes Emergency Shelters)	
SRV 4n Transitional Housing Placements	
SRV 4o Permanent Housing Placements	
SRV 4p Rental Counseling	
SRV 4q Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)	
SRV 4r Independent living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)	
SRV 4s Healthy Homes Services(e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.)	
SRV 4t. Energy Efficiency Improvements (e.g. insullation, air sealing, furnace repair, etc.)	2777
GeneralComment	

Health and Social/Behavioral Development (includes nutrition) Services	Unduplicated Number of Individuals Served
SRV 5a Immunizations	
SRV 5b Physicals	
SRV 5c Developmental Delay Screening	
SRV 5d Vision Screening	
SRV 5e Prescription Payments	
SRV 5f Doctor Visit Payments	
SRV 5g Maternal/Child Health	
SRV 5h Nursing Care Sessions	
SRV 5i In Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)	
SRV 5j Health Insurance Options Counseling	
SRV 5k Coaching Sessions	
SRV 5l Family Planning Classes	
SRV 5m Contraceptives	
SRV 5n STI/HIV Prevention Counseling Sessions	
SRV 5o STI/HIV Screenings	
SRV 5p Wellness Classes (stress reduction, medication management, mindfulness, etc.)	
SRV 5q Exercise/Fitness	
SRV 5r Detoxification Sessions	
SRV 5s Substance Abuse Screenings	
SRV 5t Substance Abuse Counseling	
SRV 5u Mental Health Assessments	
SRV 5v Mental Health Counseling	
SRV 5w Crisis Response/Call In Responses	
SRV 5x Domestic Violence Programs	
SRV 5y Substance Abuse Support Group Meetings	
SRV 5z Domestic Violence Support Group Meetings	
SRV 5aa Mental Health Support Group Meeting	
SRV 5bb Adult Dental Screening/Exams	
SRV 5cc Adult Dental Services (including Emergency Dental Procedures)	
SRV 5dd Child Dental Screenings/Exams	
SRV 5ee Child Dental Services (including Emergency Dental Procedures)	
SRV 5ff Skills Classes (Gardening, Cooking, Nutrition)	
SRV 5gg Community Gardening Activities	
SRV 5hh Incentives (e.g. gift card for food preparation, rewards for participation, etc.)	
SRV 5ii Prepared Meals	
SRV 5jj. Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	2887
SRV 5kk Family Mentoring Sessions	

SRV 5ll Life Skills Coaching Sessions
SRV 5mm Parenting Classes
SRV 5nn Kits/boxes
SRV 5oo Hygiene Facility Utilizations (e.g. showers, toilets, sinks
GeneralComment

Civic Engagement and Community Involvement Services	Unduplicated Number of Individuals Served
SRV 6a Voter Education and Access	
SRV 6b Leadership Training	
SRV 6c. Tri partite Board Membership	12
SRV 6d Citizenship Classes	
SRV 6e Getting Ahead Classes	
SRV 6f. Volunteer Training	28
GeneralComment	

Services Supporting Multiple Domains Services	Unduplicated Number of Individuals Served
SRV 7a Case Management	
SRV 7b Eligibility Determinations	
SRV 7c. Referrals	1284
SRV 7d Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair, including emergency services)	
SRV 7e Child Care subsidies	
SRV 7f Child Care payments	
SRV 7g Day Centers	
SRV 7h Birth Certificate	
SRV 7i Social Security Card	
SRV 7j Driver's License	
SRV 7k Criminal Record Expungements	
SRV 7l Immigration Support Services (relocation, food, clothing)	
SRV 7m Legal Assistance	
SRV 7n Emergency Clothing Assistance	
SRV 7o Mediation/Customer Advocacy Interventions	

GeneralComment

A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained		Total
Total		22206

B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained		Total
Total		7909

C. INDIVIDUAL LEVEL CHARACTERISTICS		
1. Gender		Number of Individuals
a. Male		9344
b. Female		12856
c. Other		6
d. Unknown/not reported		0
e. Total		22206

2. Age		Number of Individuals
a. 0-5		2197
b. 6-13		4056
c. 14-17		2138
d. 18-24		1691
e. 25-44		4273
f. 45-54		1819
g. 55-59		926
h. 60-64		845
i. 65-74		1236
j. 75 +		932
k. Unknown / not reported		2093
l. Total		22206

3. Education Levels	Number of Individuals ages 14-24	Number of Individuals ages 25+
a. Grades 0-8	1059	2098
b. Grades 9-12/Non-Graduate	1754	1726
c. High School Graduate/ Equivalency Diploma	661	3520
d. 12 grade + Some Post-Secondary	276	1278
e. 2 or 4 years College Graduate	62	1087
f. Graduate of other post-secondary school	17	322
g. Unknown/not reported		
h. Total	3829	10031

4. Disconnected Youth		Number of Individuals
a. Youth ages 14-24 who are neither working or in school		70

5. Health	Number of Individuals Yes	Number of Individuals No	Number of Individuals Unknown
a. Disabling Condition	2013	18906	1287
b. Health Insurance *	18856	1972	1378

c. Health Insurance Sources		Number of Individuals
c.1. Medicaid		11810
c.2. Medicare		1589
c.3. State Children's Health Insurance Program		1817
c.4. State Health Insurance for Adults		1818
c.5. Military Health Care		162
c.6. DirectPurchase		96
c.7. Employment Based		754
c.8. Unknown/not reported		4160
c.9. Total		22206

6. Ethnicity		Number of Individuals
a.1. Hispanic, Latino or Spanish Origins		12605
a.2. Not Hispanic, Latino or Spanish Origins		9563
a.3. Unknown/not reported		38
a.4. Total		22206

6. Race		Number of Individuals
b.1. American Indian or Alaska Native		209
b.2. Asian		870
b.3. Black or African American		3258
b.4. Native Hawaiian and Other Pacific Islander		199
b.5. White		15387
b.6. Other		1409
b.7. Multi-race (two or more of the above)		828
b.8. Unknown/not reported		46
b.9. Total		22206

7. Military Status		Number of Individuals
a. Veteran		140
b. Active Military		13
c. Unknown/not reported		0
d. Total		153

8. Work Status (Individuals 18+)		Number of Individuals
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a. Employed Full Time	739
b. Employed Part Time	402
c. Migrant Seasonal Farm Worker	61
d. Unemployed (Short Term, 6 months or less)	268
e. Unemployed (Long Term, more than 6 months)	563
f. Unemployed (Not in Labor Force)	2407
g. Retired	687
h. Unknown/not reported	6595
i. Total	11722

D. HOUSEHOLD LEVEL CHARACTERISTICS

9. Household Type	Number of Households
a. Single Person	2355
b. Two Adults NO Children	861
c. Single Parent Female	2387
d. Single Parent Male	176
e. Two Parent Household	1350
f. Non-related Adults with Children	32
g. Multigenerational Household	378
h. Other	370
i. Unknown/not reported	0
l. Total	7909

10. Household Size	Number of Households
a. Single Person	2355
b. Two	1715
c. Three	1327
d. Four	1121
e. Five	754
f. Six or more	632
g. Unknown/not reported	5
h. Total	7909

11. Housing	Number of Households
a. Own	1175
b. Rent	6617
c. Other permanent housing	24
d. Homeless	30
e. Other	62
f. Unknown/not reported	1
g. Total	7909

12. Level of Household Income	Number of Households
a. Up to 50%	1675
b. 51% to 75%	1056
c. 76% to 100%	1995
d. 101% to 125%	1493
e. 126% to 150%	815
f. 151% to 175%	512
g. 176% to 200%	297
h. 201% to 250%	28
i. 250% and over	0

j. Unknown/not reported	38
k. Total	7909

13. Sources of Household Income	Number of Households
a. Income from Employment Only	932
b. Income from Employment and Other Income Source	351
c. Income from Employment, Other Income Source, and Non Cash Benefits	463
d. Income from Employment and Non-Cash Benefits	820
e. Other Income Source Only	2325
f. Other Income Source and Non-Cash Benefits	2395
g. No Income	190
h. Non Cash Benefits Only	184
i. Unknown/not reported	249

14. Other Income Source	Number of Households
a. TANF	683
b. Supplemental Security Income (SSI)	1970
c. Social Security Disability Income (SSDI)	833
d. VA Service-Connected Disability Compensation	26
e. VA Non-Service Connected Disability Pension	34
f. Private Disability Insurance	9
g. Worker's Compensation	14
h. Retirement Income from Social Security	1951
i. Pension	174
j. Child Support	208
k. Alimony or other Spousal Support	10
l. Unemployment Insurance	57
m. EITC	0
n. Other	74
o. Unknown/not reported	74

15. Non Cash Benefits	Number of Households
a. SNAP	623
b. WIC	5
c. LIHEAP	877
d. Housing Choice Voucher	62
e. Public Housing	103
f. Permanent Supportive Housing	26
g. HUD-VASH	29
h. Childcare Voucher	1
i. Affordable Care Act Subsidy	2
j. Other	42
k. Unknown/not reported	421

E. Number of Individuals Not Included in the Totals Above

a. Unduplicated number of INDIVIDUALS served in Program	Number of Individuals
Energy Savings Assistance Program	1069
USDA Commodities Program	1676
Volunteer Income Tax Assistance Program	453

F. Number of Households Not Included in the Totals Above

a. Unduplicated number of HOUSEHOLDS served in Program	Number of Households
Energy Savings Assistance Program	1069
USDA Commodities Program	456
Volunteer Income Tax Assistance Program	453